

QUALITY, SAFETY AND ENVIRONMENTAL POLICY

IMAL S.r.l. operates in the wood industry on an international scale and its main activities include the:

- DESIGN
- PRODUCTION
- INSTALLATION
- SERVICE

of machinery and plants for the production of wood-based panels, pallet blocks and wood pressed products in general. Imal is also a leading manufacturer of dosing/gluing systems, online quality control equipment and laboratory quality control equipment.

Today its target market demands an extremely high level of expertise and ability to adapt to individual customer requirements, as well as keeping, at the same time, a close focus on conformity and the applicable regulations in terms of design and construction of machinery that will ensure operator safety. The global market is characterised by an elevated awareness of technological innovation, safety and environmental sustainability, areas where the company invests in internal and external research and development.

The corporate Management has defined a strategic industrial plan to maintain its full commitment to compliance with the applicable requirements, customer satisfaction and the continual improvement in its performance.

IMAL is committed to:

- **CUSTOMER SATISFACTION:** Imal works to meet the needs of the customer, in accordance with market requirements, the country in which it operates, the laws, the regulations and all the parties involved in the processes.
- **GUARANTEEING QUALITY:** Imal applies a consolidated internal quality control system, as well as monitoring its suppliers and partners that are part of the various company processes. Our research strategy and investments are aimed at the design and construction of top-quality products.
- **INNOVATING ITS PRODUCTS:** Imal firmly believes that competitiveness originates from the ability to be a forerunner in the industry by proposing solutions that are innovative, flexible and sustainable and for this reason makes significant investments in research and development.
- **PROTECTING THE ENVIRONMENT:** Imal designs products in line with customer requests for sustainability, designing solutions aimed at mitigating the negative impacts of industrial work processes. The corporate Management, at its production sites, places great emphasis on the most significant environmental impacts such as: emission into the atmosphere, waste management and power consumption by making major investments in renewable energy sources.
- **GUARANTEEING SAFETY:** Imal warrants the conformity of all the equipment and machinery that it supplies. Health and Safety management is a transversal commitment to providing safe and healthy work conditions which not only involve its employees, but also external collaborators from all spheres who do business with the company, including suppliers, customers, logistics and related third parties in general.

The company's top management is committed to promoting all the actions necessary to ensure that the processes and activities are oriented to achieving the targets set by:

- providing its employees with the necessary resources
- strengthening communication channels in terms of commercial management
- promoting the improvement of technical and organizational skills
- establishing commercial agreements with consolidated suppliers and searching for new suppliers
- developing intercompany communication
- supporting the customer in all the technical and regulatory aspects

All company employees and collaborators are responsible for fulfilling their commitments to quality, safety and environmental protection whilst carrying out their duties and in their relationships with internal and external parties.

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